

Environmental, Safety and Health Management System Reviews

Presented to NAEM August 3, 2005



Agenda

About Pepco Holdings, Inc. Our Lines of Business Our Corporate ESH Policies Our Corporate Supplier Audit Program Our Plans for Future Program Improvements





Pepco Holdings, Inc.

A Diversified energy company

- Formed in 2002 in connection with the merger of Pepco and Conectiv
- Operations in the District of Columbia, Delaware, Maryland, New Jersey, Pennsylvania and Virginia
- The largest electricity delivery company in the mid-Atlantic region

Headquartered in Washington DC

Trades on NYSE as POM



About PHI: Operating Subsidiaries

PHI is a public utility holding company of operating subsidiaries engaged in three principal businesses:

- Regulated power delivery,
- Non-regulated competitive energy generation, marketing and supply,
- Other non-regulated activities consisting primarily of services for energy related assets.





About PHI: Regional Operations





Power Delivery

Over 30,000 miles of overhead transmission and distribution lines
Over 10,000 miles of underground lines
Over 500 substations
Over 1.7 million electric customers





Our Vision

Be the premier energy delivery and services company in the mid-Atlantic region through employees focused on customer service, reliability, and profitability.



Our Values

Safety and Environment are Core Values at PHI

- Safety and Security
- Accountability
- Respect
- Teamwork

- Integrity
- Excellence
- Diversity
- Environmental Stewardship



Our Policies PHI's Environmental Policy

"Work with our suppliers, contractors and customers to promote the use of our products and services in an environmentally beneficial manner."

Environmental Stewardship is integrated into our daily activities using an *Environmental Management System* that assigns accountability and measures progress in reducing our environmental footprint.





Our Policies PHI's Safety Policy

"Work with our suppliers and contractors to ensure that the products and services that they provide meet our safety standards."

We are creating a *Safety Management System* that fosters continuous improvement in the safety of our employees, contractors, customers and communities.





Our Environmental and Safety Management Systems

We have adopted a comprehensive EMS/SMS to:

- Ensure that appropriate technology and procedural controls are in place.
- Increase communication within and among LOBs
- Ensure that roles and responsibilities are clearly delineated.
- Promote clear lines of accountability.
- Reduce potential ESH risks and liabilities.
- Drive continuous improvement in ESH performance.





Our Environmental and Safety Management Systems

PHI's EMS is organized:

- Policy
- Roles and Responsibilities
- Compliance
- Stewardship
- Risk Management
 PHI's SMS is organized:
- Policy
- Roles and Responsibilities
- Compliance
- Risk Management





Our Environmental and Safety Management Systems

PHI's EMS/SMS specifies roles and responsibilities for:

- LOBs
- Employees
- Safety & Environment
- Legal Services
- Communications
- Governmental Affairs
- Supply Chain
- Internal Audits

PHI's Risk Management Audits Include:

- Internal ESHS audits
- External (Supplier) Audits





Our Supplier Audit Program

We proactively support the LOBs in procuring most cost-effective suppliers for:

- Handling, packaging, recycling, storing, treating and disposing of their byproducts associated with day-to-day operations and activities.
- Responding to emergency response incidents.
- Managing other contract services in which their activities could potentially impact the environment onsite or offsite of PHI facilities.



Supplier Audit Program Objectives

Minimize potential environmental risks and liabilities.

Develop a consistent mechanism for assessing and evaluating suppliers.

Establish consistent criteria for the approval of suppliers.

Maintain an approved list of suppliers.

Maintain a schedule for conducting site inspections.

Support the needs of the lines of business.











Our Audit Approach

PHI's supplier audits include a review of:

- General facility/site information and history
- Processes and operational controls
- Management systems
- Regulatory compliance issues and history
- Financial solvency





Our Audit Approach

PHI's Supplier Audit Program

- Specifies supplier review frequency:
 - Dependent upon level of risk
 - ▶ 2-4 year review cycle
- Allows for shared inspection programs (CHWMEG) to:
 - Augment audit program needs
 - Streamline approval process
 - Be responsive to LOBs needs
 - Reduce auditing expenditures





Supplier Audit Program Relationships





Next Steps

Continue to evaluate the supplier audit process and streamline the number of suppliers to reduce risk footprint.

Finalize T&Cs and contracts for environmentally-related suppliers.

Continue to foster and strengthen relationships between LOBs, Supply Chain, Finance and Legal Services.

